the population in Florida. Processing each case requires the ability to professionally apply policy on a case by case basis. The process includes identifying and establishing overpayment and over-issuance claims, investigating inconsistent information for public assistance programs, and making appropriate referrals to community resources and providers. Individuals in this position become experts in prioritization, time management and organization to meet federal and state time standards. This position also includes various in-service training that improve customer relations and professional skills while promoting economic self-sufficiency. While in the position I have assisted in training new staff and assisting colleagues with best practices.

Professional Memberships

Association for the Study of African American Life and History (ASALH)
Association for the Study of the Worldwide African Diaspora (ASWAD)
American Anthropological Association (AAA)
Association of Black Anthropologists (ABA)
Association of Feminist Anthropologists (AFA)
Society for Linguistic Anthropology (SLA)
Oral History Association (OHA)

Languages

English Native Speaker

Spanish Read Portuguese Read